

The Situation:

Most of the time our customers never hear about contract negotiations between cable providers and broadcasters. On occasion however, an agreement can't be reached immediately. We are disappointed that, despite our best efforts, Northwest Broadcasting is demanding that we pay them significantly more than we pay any other broadcast station. We hope this issue will be resolved quickly. In the meantime, Charter Spectrum is doing all that we can to minimize the impact on customers including communicating to them about alternative means to access programming that they will be unable to view on Northwest Channels.

Broadcast Channels



Alternative Programming Sources:

- Full episodes of NBC programming are available at [NBC.com](https://www.nbc.com)
- Fox programming is available at [Fox.com](https://www.fox.com)
- Me TV programming is available at [MeTV.com](https://www.metv.com)
- Broadcast channels are available over the air using an antenna

Must-Have NBC Programming



Super Bowl:

- Free streaming of the Super Bowl will be available on [NBCSports.com](https://www.nbcsports.com) and the NBC Sports App as well as the NFL Mobile App



The Olympics:

- Live streaming of the Olympics will be available to subscribers of USA Network on the NBC Sports App
 - Customers who don't subscribe to USA Network will be provided a "free preview" for 30 days in Northwest's NBC markets enabling them to access Olympic programming on the USA Network channel or through the Spectrum TV App